

Helpful Information

Our contact information is:

Address:

Early Childhood
7805 La Guardia Dr.
Plano, Texas 75025

Call: 800 658 9247

Call or text: 214 566 4113

Email:

orders@palmasmileyearlychildhood.com

Exchanges

If your materials arrive damaged, we will gladly replace those items. (This has only happened 2 or 3 times in 10+ years.)

Due to the nature of the digital products, we do not accept exchanges or returns.

If you need help downloading your digital product, please email us and we will be happy to help .

Exchanges should be returned in the same condition as received.

The buyer will pay for return shipping and we will pay for the cost to ship the item(s) back to you.

We do not accept returns but you can exchange products for another product(s)of the same value within 30 days of receiving your order.

- Shipping

Unless otherwise noted, all products are shipped via USPS Priority Mail.

- Curriculum boxes are shipped by UPS ground or USPS Priority Mail.

Orders over 100 dollars are shipped at no charge.

- Our copyright policy applies to both digital and physical products. It states that you may only make copies for teachers in your church or school. This copyright has been in effect for many years, Please honor it!

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Payment Information

We accept all major credit cards.

You may send a check for payment for your order,
We will process your order once we have received your payment.

You may also call and place your order over the phone.

Additional payment options are being added and the options will appear at checkout.

Our Inventory

If you have a need for a specific soft rubber toy or another item,
please feel free to contact us..

Thank you and Many
Blessings,
Susie for Early Childhood

Updated Dec. of 2021