

## Helpful Information

- Our contact information is:
- Address:  
Early Childhood  
7805 La Guardia Dr.  
Plano, Texas  
75025
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- Email address: [orders@palmsmileearlychildhood.com](mailto:orders@palmsmileearlychildhood.com)
- Phone numbers: Call 800-658-9247
- Call or text: 214-566-4113 (I am the only one who receives the messages and I will get back with you ASAP.)

### Exchanges

- Our materials can be exchanged if they are in their original condition. The buyer will pay for the return postage and I will pay for the additional postage to send your product to you. The exchange of materials must be arranged before you return your materials.
- If your materials arrive damaged, we will gladly replace those items. ( This has only happened 2 or 3 times in 9 years.)
- Due to the nature of the digital products, We do not accept exchanges or returns.
- If you need help downloading your digital product, please email us and we will be happy to help.
- We do not accept returns.

### Shipping:

- Unless otherwise noted, all products are shipped via USPS Priority Mail.
- Shipping is free if your order is over 100 dollars.

### Copyright

- Our copyright policy applies to both digital and physical products. It states that you may make copies for teachers within your church or school only.
- Please respect this copyright policy that has been in place for many years.

### Payments

- We accept all major credit cards. You may also send a check to the address listed above.
- We will process your order once we have received your payment.
- You may also call and place your order over the phone.
- There is an additional option to check out without using Pay pal.

## Helpful Information

### Our Inventory

If you have a need for a specific soft rubber toy or another item, please feel free to call or email us. We just may have it in stock.

Thank you and Many Blessings,  
Susie for Early Childhood